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| Use Case Name : Admin control | | ID: | Priority: |
| Description | This scenario explains how the administrator controls the system and this is through interacting with system, managing users, monitoring data and statistics, and making reports | | |
| Actor | * Admin (Customer support representative.) | | |
| Precondition | * Admin logged in using his own User name and password | | |
| Normal Course | * After correct login or authentication, the admin will be redirected to control panel (Admin Dashboard). * The Admin dashboard displays the following:  1. Home page that contains charts of data as how many orders was made last 7 days, information about regions, percentage of increasing on new users (customer, delivery). 2. Emails and reports:   Admin can review all reports or answer all questions from users, first he open email if it is report about someone, the admin read it carefully then he opens the account of bad behavior user and check if this is true or no, if true he open all users search about him then delete or ban his account and send to him a notification with warning.   1. Members:    1. The admin can view the list of registered users (customer or delivery) and all users’ data like pic, phone, email, rate and how many orders he made ..etc.    2. The admin can view and modify user account details, including their roles and permission by searching or clicking on any account he also can ban an account for any time with sending a warning notification. 2. Report and analyses:    1. The admin can create reports and analyses about the performance, and more statistics.    2. These reports can include user activities, reports on the service provider’s performance, and more statistic. 3. Forms And Table:    1. He can control and change the shape of any form, he can add, delete, edit and update any field of each table by clicking on forms and table 🡺edit 🡺 add field or delete. | | |
| Alternative Course |  | | |
| Postcondition | * Saving data and changes that the administrator has just made to user, service providers account, or system settings. * If he made report we can use these data to make decision to improve our system. | | |
| Exception | No exception. | | |